IBM Blueworks Live Product Capabilities

Key Capabilities:

Feature name	Details
1. Web based, on demand SaaS offering	✓ Accessible via any web browser at https://www.blueworks.com ✓ No plug-ins or software to install; ✓ Customers can sign up for a 30 day free trial and get started instantly; ✓ Updated with new functionality every 10-12 weeks; ✓ Available worldwide with users in 90+ countries☜ Translated in the 10 group one languages.
2. Intuitive process discovery and documentation for business users	✓ Outline/brainstorm processes in a Microsoft Office like interface; ✓ Automatically generates a high level process map, BPMN workflow diagram, and processes and procedures documentation and keeps them in sync; ✓ No drawing necessary. The product automatically lays out process diagram. Additions and changes to the diagram are made instantly without the need to rewire or reconnect lines. ✓ Diagrams are always valid, industry standard BPMN; ✓ Provides a template for structured, consistent documentation of all processes in an organization.
3. Easy to Get Started	✓ Users can easily access up-to-date product documentation, Getting Started tutorials, and videos in an easy to navigate framework ✓ Text search enables users to quickly find help on the specific topics they need ✓ Context-sensitive links in Blueworks Live navigate directly to the relevant Help topic, helping users to complete their tasks more easily.
4. Discover & document business decisions, corporate policies, and governmental regulations	✓ Capture business decisions using a top down approach with industry standard DMN (Decision Modeling Notation) ✓ Easily see which steps in your business processes depend on business decisions ✓ Document business decisions in processes using decision tables ✓ Create an inventory of corporate policies and regulations and link policies to specific activities in business processes.

	✓ Rapidly understand how changing policies and regulations impact your business;
5. Enterprise Support	✓ Supports single sign-on (SSO) via SAML 2.0 standard; ✓ Admins can configure custom logos and colors in minutes to match company branding; ✓ Hosted in a secure SSAE 16 / SOC / IS027001 certified data center. Security audited and used by Fortune 500 financial services, insurance, and technology firms as well as government agencies; ✓ Ability to restrict user access by IP address and/or email domain; ✓ APIs for user provisioning, user de-provisioning & reporting
6. Centralized business repository	✓ Provides a common repository for all processes inside an organization; ✓ Supports importing processes using BPMN 2.0, XPDL 2.1 or Microsoft Visio XML; ✓ Processes always up to date – don't have to worry about different versions of files on shared drives or being emailed around; ✓ Processes and assets can be linked and reused; ✓ Built in Google-like search across all processes, documentation, templates, and community posts.
7. Rich Collaboration	✓ Processes are a shared whiteboard – multiple users can work on the same process at the same time and all changes are shown instantly to all users; ✓ No save button or check in/check out. Product tracks fine-grained changes to prevent conflicts and allow real time collaboration on processes; ✓ Full audit trail and revision history kept for all processes, decisions & policies. View any change that has been made, by whom, and when. ✓ Create snapshots of your artifacts. Choose to rollback to a previous version if needed; ✓ Chat and presence notification built in.
8. Share processes and gather feedback from the entire organization	✓ "Viewer" access provides visibility into published processes across the enterprise for a very low cost ✓ "Contributor" access allows anyone in the business to view and comment on processes, as well as automate and participate in workflows; ✓ Facebook / LinkedIn style activity feeds keep users informed of changes to processes that are relevant to them; ✓ Strong access controls allow users to give edit, read only, or no access to artifacts by space.

9. Analyze and improve processes	✓ Analysis mode heat maps the map and diagram with information that's been collected about the process. Areas of waste, high cost or cycle time, and opportunities for improvement instantly stand out; ✓ Process problems, risks, cycle times, costs, and lean data can all be captured and tracked in a structured format; ✓ "Where Used" tool shows everywhere that an asset (a system, participant, input/output, etc.) is utilized across all processes within an organization. Assets can be singled out for reuse or retirement.
10. Export process blueprints for presentation or further analysis	✓ Automatically generate a PowerPoint presentation detailing your process improvement effort; ✓ Microsoft Word export of process and procedure documentation; ✓ Microsoft Excel export of all process details for further analysis; ✓ PDF export of process maps and diagrams for printing or sharing.
11. Business Glossary	✓ Users can see all the terms used to document processes; ✓ Glossary managers can identify or create the preferred terms that should be used to describe processes in an account; ✓ Glossary managers can rename and merge values for improved management of information in their account; ✓ A "where used" tool helps users see where all of the values are being used in process blueprints & decisions; ✓ Contents of the glossary can be exported to MS Excel.
12. Process Playbacks	✓ Users can define multiple Process Playbacks, representing different paths through a process; ✓ A Process Playback can be used to step through a particular path and see all of the detailed information for each step in that process playback; ✓ Users can step through each task to validate that the path is valid and complete; ✓ Analysis can be performed on playbacks and cycle time, cost and other custom KPIs can be rolled up and compared.
13. Process template library, stocked with content to accelerate process discovery	✓ A "Template Library" section is exposed in Blueworks Live that allows customers to import pre-defined processes to jumpstart their discovery

and automation	and documentation efforts; ✓ Users can browse, search for, and preview content; ✓ The Template Library contains process maps from the APQC organization; ✓ Additional templates for simple process automation. ✓ Capability map templates for Banking, Healthcare, Insurance, Manufacturing, and Telecom provide a quick starting point for enterprise process discovery.
14. Configure and run simple processes without IT involvement	✓ Ideal for automating work processes that are typically done over email (manual); ✓ Designed to enable the typical business user to configure simple repeatable workflows; ✓ Configure a workflow in 90 seconds; no modeling or process expertise required; ✓ Workflows are based on process templates (patterns) such as "workflow with approval" and "checklist"; ✓ Email notifications of task assignments, Due dates help users get their work done on time;
15. Governance	✓ Review and approval workflows can be created and associated with specific versions of blueprints and decisions; ✓ These workflows can be launched when the process owner needs a new version of an artifact reviewed or approved; ✓ Reviewers and approvers are notified of pending tasks and can navigate to the process or decision diagram to complete their tasks in context; ✓ Versions of blueprints and decisions can be published so that the entire organization sees the same version; ✓ All of the governance workflows that have been executed throughout the life of an artifact can be viewed from its process or decision diagram.
16. Process community	✓ Activity streams keep users up to date with process activity in their groups; ✓ Users can view history of changes across the account organized by Date, User, Process or Space ✓ View and interact with comments from other users in your account;
17. Connect directly to execution	✓ Native integration with IBM Business Process Manager. ✓ Blueworks Live process blueprints can be imported into IBM BPM for execution;

	✓ IBM BPM users can subscribe to Blueworks Live process blueprints and receive notifications when a new version becomes available;
	✓ BPMN 2.0 and XPDL 2.1 exports for connection to other BPMN systems and analysis tools.